

WE'RE HERE
TO HELP

B Business
First Hub



**"First Emergency
Service for Business"**

Click Here...

GET STARTED



Scan Here...

***"Your business is complex;
Dealing with Legal, VAT, Tax,
HR & Health & Safety problems
can be frustrating and stressful.
If you feel like your business
is stuck or broken down, we
can help get back up and
running, insuring you can
focus on what counts."***

***Our expertise is dedicated to
not only fixing the breakdowns
in your business but also
proactively preventing issues
from arising in the first place."***



HELPLINE SERVICES



**"First Emergency
Service for Business"**

Click Here...

GET STARTED



Scan Here...



HR Helpline

The HR service stands as a pivotal asset for SME business owners, offering indispensable expertise in the effective management of their staff's employment. By leveraging comprehensive HR services, SMEs gain access to a wealth of knowledge and strategic guidance, enabling them to navigate employment regulations, compliance, and best practices.

Health & Safety Helpline

The H&S service is a crucial tool for SME business owners, ensuring that your business remains fully compliant with Health and Safety regulations – an essential requirement. It offers a straightforward and convenient solution for those without in-house expertise in this area. Count on the H&S Service to provide invaluable support tailored to SMEs, helping you navigate and uphold Health and Safety standards effortlessly.

Tax Helpline

The Tax Service is a tailored resource designed specifically for SMEs, offering professional guidance on all tax-related matters. Whether you're a budding startup in need of financial management advice or a well-established SME seeking expert insights on tax planning, The Tax Service is here to provide the specialised support your business requires.

Legal Helpline

The Legal service is a vital resource tailored for SMEs, proving especially beneficial for small businesses and sole traders lacking in-house legal expertise. Whether you're at the outset of your business journey or an established company tackling specific legal issues, the legal service stands as a critical component for ensuring your success.

VAT Helpline

For businesses, complying with VAT regulations is essential to avoid legal issues and take advantage of potential benefits such as input tax credits. Access to Financial Services: Financial institutions may consider a business's compliance with tax regulations when evaluating eligibility for loans, credit lines, or other financial services.

Q. Who Are These Services For?

A: Our helpline services are designed to assist SME Business owners, to navigate day-to-day challenges in their business.



"WHAT DO
YOU GET?"



**"First Emergency
Service for Business"**

Click Here...

GET STARTED



Scan Here...

**Beta Business
First Hub**

You can phone our helplines any time. Whether you have a serious problem or just want reassurance that you have the correct information, here are some examples of how we can help:

Legal

Legal disputes
Contract disputes
Commercial law
Company law
Director's disputes
Data protection
Insolvency
Collecting debts
Small claims court procedures
Landlord or tenant issues
GDPR

Tax

Treatment of benefits in kind
Corporation tax calculations
Liabilities to capital gains tax
Property income and expenses
Residency status
Remittance based on foreign income
Stamp duty land tax liabilities
Travel and subsistence costs
Inheritance tax and estates
HMRC enquiries and investigations

HR

Employment law
Grievances and disputes
Disciplinary matters
Absenteeism
Disability issues
Medical capability
Equal pay
Maternity/Paternity issues
Shared parental leave
Contracts of employment
TUPE issues
Eligibility to work
Managing apprentices
Calculating settlement agreements
Redundancy
Calculating holiday/sick pay
National living wage

VAT

VAT & Tax return form help
VAT registration
EU Reverse charge mechanism
Place of supply rules
Partial exemption
VAT on land and property
VAT rates on output services
Recovery of foreign VAT

Health & Safety

Start-up requirements
Protective equipment
Training
Gap analysis
Compliance issues
Completing risk assessments
Health & Safety policies
Fire safety
Accident reporting
First-aid requirements
Hazardous substances
Employee safety handbook

Q. How Do I Access It?

A: We will provide you with an advice line. This number gives access to the five helplines - HR, Health & Safety, Legal, Tax and VAT. Members have unlimited access to all lines and the HR and legal lines are available 365 days a year. The lines are manned by very experienced advisors who can answer any questions you may have or help resolve issues.

